

The Good Insurance Group Respects Your Privacy

Protecting your privacy is very important to us. Customers have trusted us with their insurance needs and we take our obligation to safeguard and secure personal information very seriously. We want you to understand how we protect your privacy and when we collect, use, and share information.

SUMMARY

This summary tells you the basics of our privacy commitment to you-how we collect and use your information, how we protect it, and who can see it. You should read the entire privacy policy below for full details.

- We obtain information from you directly, from your transactions with us, and from third parties such as state motor vehicle departments.
- We do not and will not sell your personal information.
- Any third parties who perform services for us are required to safeguard any personal information that they process on our behalf and may only use it to perform those services.
- We use technical and organizational measures to secure and limit access to your information.

THE INFORMATION WE COLLECT

Non-public personally identifiable information ("Information") is information that identifies you and is not available to the general public. The following sections tell you more about how and when we collect your Information.

INFORMATION WE COLLECT FROM YOU

During the quoting, application, or claims handling processes you may give us Information such as your:

- Name
- Address
- Phone number
- Email address
- Social Security number
- Driver's license number
- Date of birth

If you give us your email address, The Good Insurance Group may use it from time to time to notify you of such things as new services, special offers, or to confirm transactions. If you do not wish to be contacted by email for non-policy related communications, you may unsubscribe at any time.

INFORMATION ABOUT YOUR TRANSACTIONS

We may collect Information about your transactions and experiences with us and others, such as your payment history, claims, coverage, and vehicle changes.

INFORMATION FROM THIRD PARTIES

We may receive Information about you from consumer reporting agencies, which provide us with motor vehicle reports, claim reports, and/or credit information where permitted by law. When you ask for a rate quotation, we may obtain credit information if permitted by applicable state law.

Our sales and service representatives do not have access to the details of your credit information. Other companies who view your credit report will not see the Good Insurance Groups inquiry. It will be visible only to you. Our inquiry will not affect your credit score or credit rating.

THE INFORMATION WE DISCLOSE

The Information collected about our customers, former customers, applicants, and employees, will only be disclosed as permitted or required by law.

For our customers and former customers, the majority of this collected Information is maintained in your policy and/or claims records. We use this Information to process and service your policy; to settle claims; with your consent; or as directed by you.

CONFIDENTIALITY AND SECURITY

We restrict access to your Information to employees who we have determined need it to provide products or services to you. We train our employees to safeguard customer information, and we require them to sign confidentiality and non-disclosure agreements. We maintain a variety of physical, electronic, and procedural safeguards to protect your Information from unauthorized access by third parties.

Information about our former customers and about individuals who have obtained quotes from us is safeguarded to the same extent as Information about our current policyholders.

Please feel free to contact us with questions or concerns regarding our privacy policy and practices by emailing us at agent@thegoodinsurancegroup.com.